

## Chris Prince, MA, RHIA, Fellow of AHIMA

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### SUMMARY/ACCOMPLISHMENTS

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- Motivated, energetic, self-starter with a twenty-five year record of achievement in management, quality improvement, and consulting in the health care industry
- In-depth knowledge of ICD-9-CM and CPT coding resulting in \$1.3 million of optimized reimbursement
- Expertise as a system consultant in HIM functions in development of an electronic patient record
- Implementation of quality improvement systems in hospitals resulting in full JCAHO Accreditation's
- Articulate and persuasive in written and verbal communication with customers, staff and professional peers

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### PROFESSIONAL EXPERIENCE

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**Major Medical Center;** Largo, FL 2001 – Present

(500-bed Teaching Hospital, Managed 40 FTE's)

*Director, Health Information Management Department*

- Spearheaded the design and implementation of an advanced computerized record management system
- Created a merged utilization review, coding and quality improvement program
- Reduced accounts receivable from \$3 million to \$300,000 dollars
- Managed functions of Quality Improvement, Utilization Review, Infection Control and the Health Information Management department

**Medium Sized Hospital;** St. Petersburg, FL 1995 – 2001

(300 bed, For-profit Fortune 500 Company, 19 FTE's)

*Director, Medical Record Department*

- Enhanced DRG reimbursement by increasing case mix from 1.21 to 1.53
- Re-engineered department which reduced FTE's from 26 to 19 while maintaining performance
- Promoted to manage the combined functions of Medical Records, Quality Improvement, and Utilization Review

**Brand New Hospital;** Milwaukee, WI 1992 – 1995

(290-bed Teaching Hospital, 27 FTE's)

*Director, Medical Records Department*

- Coordinated opening of Medical Record, Utilization Review and Quality Assurance operations
- Lead multi-disciplinary team to educate and facilitate the implementation of the prospective payment system

**Entry Level Hospital;** Milwaukee, WI 1987 – 1992

(200-bed Teaching Hospital)

*HIM (Coding) Specialist*

- Ensured concurrent proper medical record documentation supported coding with regard to severity of illness, risk of mortality, resource consumption, and correct revenue and reimbursement
- Reduced compliance risks with governmental and contractual requirements, rules, and regulations

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## EDUCATION / CREDENTIALS

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### **Central Michigan University;** Mount Pleasant, MI

- Master's Degree in Health Care Administration

### **University of Wisconsin – Milwaukee;** Milwaukee, WI

- Bachelor's Degree in Medical Record Administration
- Registered Health Information Administrator, 1988

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## PROFESSIONAL ACTIVITIES

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### American Health Information Management Association (AHIMA), 1978 – Present

- Fellowship Awarded, 2004
- Board of Directors, 1999-2001
- House of Delegates, 1994
- Several committee memberships and facilitator roles

### Florida Health Information Management Association (FHIMA), 1984 – Present

- Board of Directors, 1990-96
- Distinguished Member Award, 1996
- President, 1994
- Numerous other capacities

### Healthcare Information and Management Systems Society (HIMSS), 1994 – Present

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## PUBLICATIONS

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- Authored House of Delegates Resolution, "Bridging the Gap – Education to Employment," American Health Information Management Association, 2005
- Contributing Chapter Author "Readable & Rational Resumes," HIM Journeys, A Career Guide for HIM Professionals, PRG Publishing, 1997
- "Your Resume - A Checklist for Today's Trends," Journal of American Health Information Association, January, 1997
- "Career Management - By Choice, By Chance or By Crisis," Journal of American Health Information Association, July - August, 1996
- "Your Dreams Will Be Prophets," Coastlines, Florida Health Information Management Association Newsletter, 1995

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## CONFERENCE PRESENTATIONS

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- Creative Career Management in a World of Change, American Health Information Management Association Annual Convention, Dallas, TX October, 2009
- It's Your Career – How to take Control!, Georgia Health Information Management Association Annual Convention, August, 2009
- Behavioral Interviewing Techniques & Preparation Pre-conference Workshop, American Health Information Management Association Annual Convention, Philadelphia, October, 2007
- Resumes That Work, Oregon Health Information Management Association, May, 2004
- AHIMA Update – Making Connections Through Community, Louisiana Health Information Management Association, May, 2000